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A Subsidiary of Oman Airports



Oman SATS News

Oman SATS Work Plan 2025

Oman SATS held its 2025 Internal Work Plan sessions, where all departments presented their upcoming strategic plans, ensuring alignment and collaborative progress.



Additionally, the company recognized and celebrated its top-performing employees of 2024, acknowledging their significant contributions and fostering a culture of excellence.



Oman SATS Hosts Ramadan Iftar to the Honor Government Agencies

Oman SATS organized Ramadan Iftar Gathering for all government agencies working in Cargo terminal.



This even comes to express gratitude for their contributions to the cargo industry and the Sultanate of Oman.



Oman SATS News



Oman SATS, launched electric vehicles and charging stations at Muscat Airport Cargo Terminal

A Sustainable Step, A Prosperous Future
Oman SATS, launched electric vehicles and charging stations at Muscat International Airport Cargo Terminal.

Oman SATS Reinforcing its commitment to environmental sustainability and carbon reduction. Together, we move towards greener and more efficient air cargo operations!



Oman SATS Ramadan Football Competition

Oman SATS organized an internal football tournament during the holy month of Ramadan, with the participation of employees and management.



The tournament witnessed active engagement among company members, especially as football is a favored sport during this blessed month for relaxation and team building among colleagues.



Staff Engagement

Abdullah Al Balushi Supervisor- Security

Meet Abdullah AlBalushi, Oman SATS' Security & HSE Supervisor. With 12 years rooted in the air cargo industry and driven by a passion for logistics, Abdullah brings valuable experience to his role focusing on workplace safety and efficiency.

Abdullah's journey started at Oman Air Cargo, where he developed key skills before embracing his current responsibilities at Oman SATS. As Security & HSE Supervisor, he ensures safety through diligent monitoring, inspections, and preventative measures. He emphasizes that teamwork is vital for quickly addressing unexpected incidents and is proud of initiatives like a safety checklist that significantly reduced accidents, reinforcing his belief in proactivity.

For newcomers, Abdullah advises understanding the company culture, asking questions, being patient during the adjustment phase, and maintaining a positive attitude. These elements, he believes, are key to integration and navigating challenges.

Outside of work, Abdullah enjoys the activity of football, the challenge of learning new languages, and the perspective gained from travelling.

Looking ahead, Abdullah is focused on professional growth. He aims to deepen his expertise in safety audits and risk assessments, with the long-term goal of becoming a Safety Manager. He plans to achieve this through continuous learning and staying updated via industry best practices and conferences. "I'm committed to improving workplace safety," Abdullah states, underlining his dedication.

Abdullah AlBalushi's experience, commitment to safety, and forward-looking approach make him a significant asset to the Oman SATS family.



Guest On Focus

وزارة الصحة سلطنة عُمان
Ministry of Health Sultanate of Oman



Understanding the Role of the Drug Release and Export Department in the Ministry

Within the Ministry of Health's Drug Safety Center lies a critical component of Oman's regulatory framework: the Drug Release and Export Department. This department serves as a vital gatekeeper, ensuring that all medicines and medical supplies entering the Sultanate meet stringent safety and compliance standards before they reach the public.

Core Functions and Regulatory Framework

The department's primary responsibility involves meticulously reviewing all release requests submitted through the Ministry's electronic health portal. This often includes inspecting medicines and medical supplies upon arrival to verify their registration status and ensure they comply with approved specifications. Only after meeting these requirements are goods cleared for entry through Oman's various border crossings. This essential work is firmly grounded in Oman's legislative framework, primarily Royal Decree No. 35/2015 regulating the pharmacy profession and pharmaceutical establishments, and Ministerial Resolution No. 113/2020, which details the executive regulations. These laws provide the foundation upon which the department carries out its duties.



Hilal Al Shukaili
Staff Nurse

Navigating Operational Challenges

The team faces several significant challenges in executing its mandate. The sheer variety and growing volume of imported medicines and medical supplies present a constant challenge, particularly given the need for adequate human resources to manage the workload effectively. Furthermore, the complexity of customs tariff codes, especially when items fall under the purview of multiple regulatory bodies besides the Ministry of Health, can lead to processing delays. Another hurdle mentioned is the current lack of a direct electronic link between the Ministry's release service portal and the Customs' Bayan system. This separation means the service cycle isn't fully integrated into one system, making it more difficult to track a request's complete progress seamlessly.



Saleh Al Maharbi
Senior Staff Nurse

Guest On Focus



وزارة الصحة
Ministry of Health

Handling Prohibited Items

The department maintains strict protocols for dealing with banned or prohibited items. If discovered, such shipments are immediately stopped at the port and clearly marked with red destruction/re-export stickers. They are then either returned to the country of origin or destroyed, with the costs borne by the importing company. Repeated violations can lead to the importing company being referred to the Pharmaceutical Violations Committee, underscoring the seriousness with which these regulations are enforced.

Collaboration: The Key to Efficiency

Effective coordination with other government agencies is paramount. The department expressed appreciation for the collaborative environment fostered by Oman Airports and Oman SATS, which brings relevant government bodies together under one roof. This "one-stop shop" setup, particularly with the leadership of the General Directorate of Customs, significantly enhances and accelerates the release process for various goods. The Drug Release and Export team actively communicates with other agencies, especially concerning items with shared tariff codes that may require permits from bodies like the Environment Authority, Agricultural and Veterinary Quarantine, or Food Safety. They play a crucial role in guiding stakeholders through the correct procedures to obtain all necessary approvals.



Strengthening Cooperation for Oman Vision 2040

Looking ahead, the department affirms its strong commitment to continuous cooperation with partners like Oman SATS. Facilitating procedures and expediting the release of essential medicines, devices, and supplies is a shared goal. This collaboration directly supports one of the key objectives of Oman's Vision 2040: positioning the Sultanate among the top 10 countries globally in the Logistics Performance Index – an aim Oman SATS actively works towards with all key government stakeholders.

The Drug Release and Export Department plays an indispensable role in safeguarding public health in Oman, balancing rigorous oversight with a commitment to efficiency and collaboration to ensure safe and timely access to necessary medical products.

IFTAR GATHERING AND LONG SERVICE AWARD

Oman SATS organized a communal Iftar for its employees, with the participation of the management team, as part of its commitment to reviving the Ramadan spirit and strengthening communication and bonds among employees. This gathering also included honoring long-serving employees, in addition to inviting retirees, as a gesture of appreciation for their contributions and past roles.



شكرا لكم

Thank you

على سنوات العطاء والإخلاص أتم فخر العمانية ساتس
Thank you for the years of dedication and
sincerity, you are the honor of OMAN SATS